



Frequently Asked Questions

What is EVOLVE?

EVOLVE is a virtual classroom experience, allowing anyone to experience a realistic taste of what online study would be like. Like most online degrees, EVOLVE includes active discussion boards, quizzes, drag and drop exercises as well as videos of current online students sharing stories of their experience studying online.

Who can take part and how to sign up/log in?

Anybody can take part in EVOLVE. You just need to visit www.swinburneonline.edu.au/evolve and register your details to receive your unique login. Your log in details will be sent to your nominated email address.

Why do I need to provide my details to register?

Your details are used to create a unique account for you in our live learning management system. You will be able to log in and out as desired to view and experience EVOLVE.

How long does it take to complete EVOLVE?

It will take about an hour for you to work your way through EVOLVE from start to finish.

How do I know which modules to complete?

We recommended completing all modules to get a holistic experience of studying online, however you can complete module by module or whatever suits your time frame.

What does it cost?

EVOLVE is free! No cost and no obligations after completing EVOLVE.

When does it start?

Anytime - EVOLVE is available for anyone to trial whenever it suits them and you can dip in and out of the modules as often as you like.

How do I unsubscribe?

If you do not want to receive any further communications from us about studying online, you can unsubscribe.

What do I do if I forgotten my password?

You will receive an email to create an account and log in to EVOLVE, please file that email safely so you can log in again, or recover and change your password via link: <https://canvas.swinburneonline.edu.au/login/canvas>.

What will happen to my email address?

Your email will be used to create a unique log in for you into EVOLVE.

I didn't receive my log in email, what should I do?

Please check the spelling on the email address you provided and if that is correct, please check your junk folder. Search email folders for an email from noreply@swinburneonline.com to find your original log in email.

Can I do EVOLVE more than once?

Absolutely, you can work through each module as many times as you like.

How do I print?

You can print the page you are working on, just like any other webpage.

How do I play the videos?

Hover your mouse over the video and a play button will appear, click to begin video. Click the play button on the screen to play the videos.

I can't hear the videos?

It's best to check your speaker volume to make sure you can hear the videos. You can also turn up the volume on the video itself by clicking on the sound icon at the bottom of the video.

Can I skip the modules?

You can skip modules by clicking on the navigation circles at the bottom of the screen. The title of each module will appear if you hover over the circles.

What devices can I use to access EVOLVE?

EVOLVE can be experienced on all devices, however it is recommended to use a desktop, laptop or tablet to maximise your experience.

What if I can't see the full page?

Make sure you maximise the screen you are working on so you can view all the features on each page.

Am I using the right browser?

We recommended using Google Chrome or Mozilla Firefox when completing EVOLVE.

Who can I contact for help?

Please contact our course consultants on 1300 069 765 with any queries regarding studying online.

If I have any other questions who should I call?

If you have any further enquiries about studying online please call our Course Consultants on 1300 069 765.